

BOOKING CONDITIONS

Your booking, which must be on our Booking Form and sent to us with a deposit of 20% of the total price, will only be effective when confirmed by us in writing. The balance, together with a "Security Deposit" of £50 must be received by us not later than six weeks before the beginning of your holiday.

We take a Security deposit with every booking. We hold this deposit and will return it to you a week after the end of your holiday, less any losses, damage and additional cleaning charges, if the property is left in an unsatisfactory condition.

Heating, electricity, linen and towels are included in the rental. Beach towels are not provided

Fairwinds is available from 3pm on the first day of your holiday and you will need to leave by 10am on your departure day.

Fairwinds is a Non Smoking property and is not suitable for pets.

Before you go on holiday we will send you detailed directions explaining how to get to the property and who to contact before you arrive.

If you find anything wrong, tell us AT ONCE. If you have difficulties, please do not suffer in silence or resolve to write when you get home. Mention problems that are spoiling your holiday and action can be taken to put things right.

The total number in your party must not exceed the capacity of the property as advertised. No-one other than those named on the Booking Confirmation form may sleep at the property. Failure to observe these rules is a serious breach of our Terms. You may not sub-let the property.

Your balance is due and payable by the date printed on your Invoice (6-weeks before your holiday start date). For bookings made within 6-weeks of your holiday start date you pay the full amount when you make your booking.

You can unload your car at the property but no parking is provided. Kingsand and Cawsand was built in an era before cars and parking is restricted to the two pay car parks or roads where indicated.

We ask you to keep the property clean and in good order and you will be responsible for any breakages.

If you are unable to occupy the property you should inform us immediately of your wish to cancel the booking. If the worst happens and you have to cancel you run the risk of losing the rental paid, although we will do our best to re-let the property. If we are successful we will return your money to you, but we reserve the right to retain £25 to cover administration costs. The more notice you give us, the more chance we have of re-letting the property and refunding your money. (You do of course have the option to contact your own insurance company and arrange suitable cancellation cover.)

We may cancel bookings made if the property becomes unavailable for reasons beyond our reasonable control, including without limitation: flooding; fire; significant damage to the property; or failure of utility services to the property. We will try to find you an appropriate alternative property or, at your option, we will refund to you any sums you have paid. We shall not have any other liability to you.

If you find anything in the descriptions you don't understand, phone or email us and we'll help.